How to contact us:

Write to:

Community Learning Disability Team
The Redwoods Centre
Somerby Drive
Bicton
Shrewsbury
Shropshire
SY3 8DS

Email CLDTShrops@mpft.nhs.uk

Telephone: 01952 457417

IN AN EMERGENCY

	Monday-Friday between 9.00am-5.00pm Please phone the Community Learning Disability Team on 01952 457417 Ask for your Nurse, Doctor, OT, Physio, SLT or Psychologist. If they are not there, ask for the Duty Worker. Someone will talk to you.
	On Saturdays, Sundays or Bank Holidays or if it is before 9.00 am or after 5pm: Medical problems call your G.P. (doctor) or NHS 111. Mental Health problems call the Access Team 0300 124 0365. Social Services call 0345 604 2886.
	If there is an emergency: If you or another person is very ill, please phone 999 and ask for 'Ambulance'. If you or another person is in danger, please phone 999 and ask for 'Police'. If there is a fire, please phone 999 ask for 'Fire Service'.

If you require this information in another language or any other format, please contact Customer Services on 01785 783023 or customer.services@mpft.nhs.uk

Adult Learning Disabilities

NHS
Midlands Partnership University
NHS Foundation Trust

Learning Disabilities Acute Liaison Nurse





The Princess Royal Hospital (PRH)



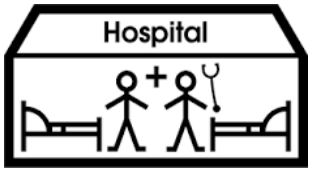
The Royal Shrewsbury Hospital (RSH)

The Adult Community Learning Disability Service

Who are the Acute Liaison Nurses?

The Acute Liaison Nurses (ALNs) are specialist nurses trained to support patients with a Learning Disability who are receiving planned or emergency treatment in acute health services across Telford and Shropshire. They are a part of the Intensive Health Outreach Team, who work within the Community Learning Disabilities Team.





The ALNs work in the hospital. They will visit patients who have a diagnosis of Learning Disabilities in A&E, on the ward, in outpatient clinics or in pre/post operative care.

ALNs are Registered Nurses in Learning Disabilities (RNLD). They wear navy blue uniforms with a yellow trim.



What will the ALNs do?

- ✓ Provide guidance and support to hospital staff on meeting the needs of people with Learning Disabilities in hospital.
- ✓ Support with Reasonable Adjustments to ensure appropriate care and treatment.
- ✓ Pre-admission and Pre-discharge planning.
- ✓ Service user education through the use of Easy Read leaflets and a Total Communication Approach.
- ✓ Carer support and liaison.
- ✓ Assistance with Mental Capacity Assessments, Best Interests Decision Making, Deprivation of Liberties Safeguards, ReSPECT documents, Care Planning and Risk Assessment.
- ✓ Coordination of care with the Multi-Disciplinary Team.
- ✓ Advocate for the patient and ensure that they are at the centre of their care and treatment.
- ✓ Make referrals to appropriate external teams if required, including the Community Learning Disabilities Team.
- ✓ Promote the use of Hospital Passports, Pain Profiles, Communication Passports, Sensory Recommendations and Positive Behavior Support Plans to make the patient's stay in hospital as comfortable as possible.



Stacey Iverson



Hi there! I'm Stacey and I'm one of the ALNs. I have lots of knowledge about supporting people in hospital and will work with you and those that care for you to ensure that you have a positive experience at the **Princess Royal Hospital**.

I will work with you, medical professionals and others involved in your treatment to ensure that you have access to safe and efficient care whilst you are in hospital.

Wendy Achiaa



Hello, my name is Wendy and I'm one of the ALNs. I am based in the **Royal Shrewsbury Hospital** and I will work with you, and those that know you best, to help you feel safe and happy when you visit the hospital.

Part of my role will be to talk to you, your family or carers, the doctors and nurses, and other professionals involved in your care to ensure that you are being treated with respect and dignity during your time in hospital.